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**Patient Participation Group Forum**

**Thursday 26th of September 6-8 pm**

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| **Waltham Forest GP Federation ,** [**500 Larkshall Road, London, E4 9HH**](https://www.google.com/maps/place/WF%2BFederated%2BGP%2BNetwork/%4051.6083183%2C-0.001316%2C19z/data%3D%214m13%211m7%213m6%211s0x48761e02b6708aff%3A0xa14b9bf26e4449df%212sLarkshall%2BRd%2C%2BLondon%2BE4%2B9HH%213b1%218m2%213d51.6093846%214d-0.0013634%213m4%211s0x48761e0299fab97d%3A0xe3de3c86baa74d2c%218m2%21) |

 Apologies

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| Patrick Morgan | Addison Road |

Welcome and introductions.

1. **Share best practice and learning on how to develop a strong PPG and what decide what it should do?**
* Update from Fednet, North East London Integrated Care Board and Healthwatch on possible support.
* Feedback on any successful PPG events
1. **Provide useful information/guidelines on what the basic GP service should be for patients across Waltham Forest?**
* Follow-up from Suzia (FedNet).
* Care Quality Commission (CQC) updates
1. **Identify common themes/concerns that should be escalated.**
* Please bring any themes/concerns from your practice.
1. **AOB.**
	* Safe Surgeries
	* Enter and View Representative opportunities