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**Patient Participation Group Forum**

**Thursday 26th of September 6-8 pm**

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| **Waltham Forest GP Federation ,** [**500 Larkshall Road, London, E4 9HH**](https://www.google.com/maps/place/WF+Federated+GP+Network/@51.6083183,-0.001316,19z/data=!4m13!1m7!3m6!1s0x48761e02b6708aff:0xa14b9bf26e4449df!2sLarkshall+Rd,+London+E4+9HH!3b1!8m2!3d51.6093846!4d-0.0013634!3m4!1s0x48761e0299fab97d:0xe3de3c86baa74d2c!8m2!) |

Apologies

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| Patrick Morgan | Addison Road |

Welcome and introductions.

1. **Share best practice and learning on how to develop a strong PPG and what decide what it should do?**

* Update from Fednet, North East London Integrated Care Board and Healthwatch on possible support.
* Feedback on any successful PPG events

1. **Provide useful information/guidelines on what the basic GP service should be for patients across Waltham Forest?**

* Follow-up from Suzia (FedNet).
* Care Quality Commission (CQC) updates

1. **Identify common themes/concerns that should be escalated.**

* Please bring any themes/concerns from your practice.

1. **AOB.**
   * Safe Surgeries
   * Enter and View Representative opportunities